



# North West ESP Learner View Survey

Please read fully before completing this form. If you need assistance, please ask for help in filling out the questionnaire.

Learner Name

Please state your Ethnicity: \*

Please select your ESP Training Provider \*

In which month are you completing this questionnaire? \*

Overall, how satisfied or dissatisfied are you with your Training Provider \*

- Extremely satisfied
- Very Satisfied
- Fairly Satisfied
- Neither satisfied or dissatisfied
- Fairly dissatisfied
- Very dissatisfied
- Extremely dissatisfied

Please tell us why you are satisfied or dissatisfied with your training provider?

How satisfied or dissatisfied are you with the quality of teaching on your course? \*

- Extremely satisfied
- Very Satisfied
- Fairly Satisfied
- Neither satisfied or dissatisfied
- Fairly dissatisfied
- Very dissatisfied
- Extremely dissatisfied

Please tell us why you are satisfied or dissatisfied with the quality of teaching on your course?

How satisfied or dissatisfied are you with the level of support you receive from your Training Provider? \*

- Extremely satisfied
- Very Satisfied
- Fairly Satisfied
- Neither satisfied or dissatisfied
- Fairly dissatisfied
- Very dissatisfied
- Extremely dissatisfied

Please tell us why you are satisfied or dissatisfied with the level of support from your Training Provider?

How would you rate the information and advice offered by the Training Provider about your course(s) during your induction? \*

- Extremely Good
- Very Good
- Fairly Good
- Neither Good or Poor
- Fairly Poor
- Very Poor
- Extremely Poor

Please tell us why you are satisfied or dissatisfied with the information and advice offered by the Training Provider about your course(s) during your induction?

How would you rate the information and advice offered about the different options available to you once you have completed your course(s)? \*

- Extremely Good
- Very Good
- Fairly Good
- Neither Good or Poor
- Fairly Poor
- Very Poor
- Extremely Poor

Please tell us why you are satisfied or dissatisfied with the information and advice offered about the different options available to you once you have completed your course(s)?

Please indicate how strongly you agree or disagree with the following statements. Please think about your Training Provider overall and not just your tutor and teachers.

I am treated with respect by staff \*

- Strongly agree
- Tend to agree

Comments about being treated with respect by staff

- Neither agree nor disagree
- Tend to disagree
- Strongly disagree

I am treated fairly by staff \*

- Strongly agree
- Tend to agree
- Neither agree nor disagree
- Tend to disagree
- Strongly disagree

Comments about being treated fairly by staff

My provider asks learners for their views on how it can improve its courses, teaching and facilities \*

- Strongly agree
- Tend to agree
- Neither agree nor disagree
- Tend to disagree
- Strongly disagree

Comments about your provider asking learners for their views on how it can improve its courses, teaching and facilities

Submit