



North West ESP Learner View Survey

Please read fully before completing this form. If you need assistance, please ask for help in filling out the questionnaire.

Learner Name

Please state your Ethnicity: *

Please select your ESP Training Provider *

In which month are you completing this questionnaire? *

Overall, how satisfied or dissatisfied are you with your Training Provider *

- Extremely satisfied
- Very Satisfied
- Fairly Satisfied
- Neither satisfied or dissatisfied
- Fairly dissatisfied
- Very dissatisfied
- Extremely dissatisfied

Please tell us why you are satisfied or dissatisfied with your training provider?

How satisfied or dissatisfied are you with the quality of teaching on your course? *

- Extremely satisfied
- Very Satisfied
- Fairly Satisfied
- Neither satisfied or dissatisfied
- Fairly dissatisfied
- Very dissatisfied
- Extremely dissatisfied

Please tell us why you are satisfied or dissatisfied with the quality of teaching on your course?

How satisfied or dissatisfied are you with the level of support you receive from your Training Provider? *

- Extremely satisfied
- Very Satisfied
- Fairly Satisfied
- Neither satisfied or dissatisfied
- Fairly dissatisfied
- Very dissatisfied
- Extremely dissatisfied

Please tell us why you are satisfied or dissatisfied with the level of support from your Training Provider?

How safe do you feel in your learning environment? *

- Extremely safe
- Very safe
- Fairly safe
- Neither safe or unsafe
- Fairly unsafe
- Very unsafe
- Extremely unsafe

Please tell us why you feel safe or unsafe in your learning environment.

How welcome do you feel in your learning environment? *

- Extremely welcome
- Very welcome
- Fairly welcome
- Neither welcome or unwelcome
- Fairly unwelcome
- Very unwelcome
- Extremely unwelcome

Please tell us why you feel welcome or unwelcome in your learning environment

How would you rate the information and advice offered by the Training Provider about your course(s) during your induction? *

- Extremely Good
- Very Good
- Fairly Good

Neither Good or Poor

Fairly Poor

Very Poor

Extremely Poor

Please tell us why you are satisfied or dissatisfied with the information and advice offered by the Training Provider about your course(s) during your induction?

How would you rate the information and advice offered about the different options available to you once you have completed your course(s)? *

Extremely Good

Very Good

Fairly Good

Neither Good or Poor

Fairly Poor

Very Poor

Extremely Poor

Please tell us why you are satisfied or dissatisfied with the information and advice offered about the different options available to you once you have completed your course(s)?

Please indicate how strongly you agree or disagree with the following statements. Please think about your Training Provider overall and not just your tutor and teachers.

I am treated with respect by staff *

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Comments about being treated with respect by staff

I am treated fairly by staff *

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Comments about being treated fairly by staff

My provider asks learners for their views on how it can improve its courses, teaching and facilities *

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Comments about your provider asking learners for their views on how it can improve its courses, teaching and facilities

Submit